

# You said we did...

Here at QMU Sports, we are continually trying to provide a better service by listening to the feedback provided by our customers. Here are a few things that we have put in place following your comments:

You said....	We did....
<b>'It would be helpful if we could book fitness classes online</b>	We have installed an online booking system that is available for all sports centre members to use
<b>'Its way too hot in the Fitness Suite and Studio – you need to get air conditioning!</b>	A cooling system has been installed in the Fitness Suite and Studio
<b>The music is repetitive and the volume varies regularly throughout my session</b>	We have installed a new music system which regularly updates with new tracks. The volume is also controlled at the same level for all tracks.
<b>There are not enough Kettlebell classes</b>	We have added an additional 2 Kettlebell classes to our timetable. We have also purchased additional Kettlebells so that we can accommodate more people in our classes. We have also put additional members of the sports team through Kettlebell training to enable us to add more classes to the timetable in the future.
<b>I would like there to be evening Yoga classes</b>	We have enrolled Jamie onto a Yoga teacher training course and all going well he will be able to start running additional Yoga classes from September 2019.
<b>It would be great to have some benches in the sports hall for spectators to use.</b>	We have purchased 5 benches and they are now available for use in the hall.
<b>Please could you provide plyo boxes so that we can do more functional training?</b>	We have purchased 2 plyo boxes for use within the Centre.
<b>It would be useful to have a Hex Bar in the Weights Room</b>	We have purchased a Hex Bar and it is now in place in the Weights Room.
<b>The gym is too busy – you need more space.</b>	The sports staff may be able to give you access to the studio as an alternative space if it is not being used for classes.
<b>'You need more weights in the studio for the Strength &amp; Tone class.'</b>	These will be ordered and placed within the studio as soon as they have been delivered.