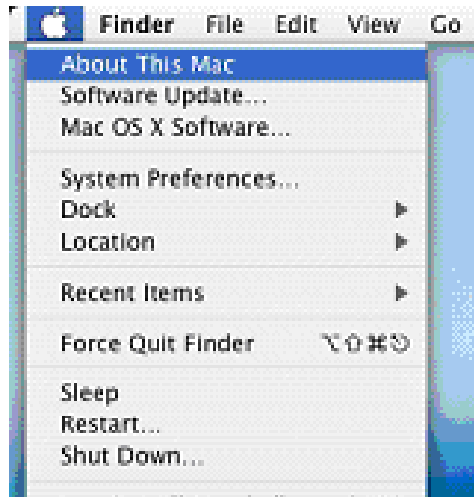


Citrix ICA Client Installation Instructions (Mac OSX)

The following instructions will help you set up the Citrix ICA Client for your Mac.

Part 1 – Find out about your Mac

1. Click on the Apple Menu and click **About This Mac**.



2. Take note of the Version and Processor. In particular you will need to know if your version of OSX is 10.3, 10.4 or 10.5 and whether or not your processor is Intel or PowerPC (aka PPC) based.



3. Before closing About This Mac click **Software Update** to ensure that your Mac is up-to-date with all the latest fixes and patches.

Part 2 – Install Citrix ICA Client

1. In Safari go to http://www.qmu.ac.uk/it/Remote_Access/
2. Click **Mac Client 7 – Intel** if you are using an Intel processor or **Mac Client 7 – PowerPC** if you are using a PowerPC processor (refer back to Part 1 if you need to work out what kind of processor you have). Select **Save to Disc** and click **OK**. By default the file should be saved to your desktop.



3. Click the downloaded file to unzip it and double-click the resulting file to begin the installation.

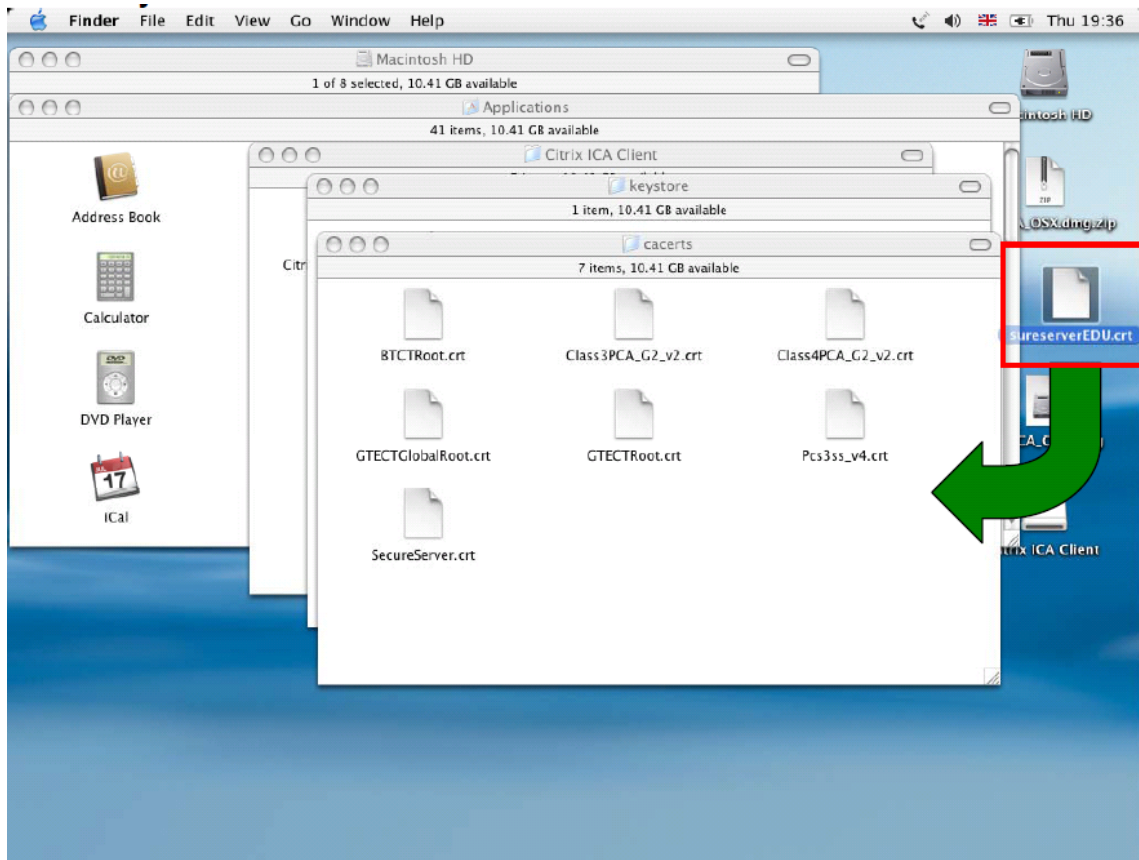
Follow the on screen instructions to install the Citrix ICA Client. If you have any problems refer to the LRC Service Desk (students) or IS Helpdesk (staff).

Part 3 – Download the Security Certificate

1. In Safari go to <http://www.qmu.ac.uk/it/certificates.htm>
2. Click **suresserverEDU.crt** while holding down the **Control (Ctrl)** key. This should bring up a menu. Click **Save Link As...** By default the certificate will be downloaded you your desktop.

Part 4 – Prepare the Citrix ICA Client

1. Move sureserverEDU.crt from your desktop (where it was downloaded to in Part 3, Step 2) to /Applications/Citrix ICA Client/keystore/cacerts.



If the **keystore** and **cacerts** folders don't exist you will need to create them by right (or Control) clicking and choosing **New Folder**.